#### **Ricoh Group Environmental Symbol and Slogan**

We live by a philosophy we call, "Our earth, Our tomorrow". It's a statement of the idea that because we all share the planet, we are all obligated to protect and preserve it.



# The Conference on International Green Purchasing Network (IGPN) in India

# Ricoh Group Sustainable Environmental Management

"Greening Supply Chains and Green Purchasing at Ricoh"

Kenji (Ken) Tanaka

General Manager, Environmental Sustainability Development Office Corporate Environment Division Ricoh Company, Ltd.

Ricoh Company, Ltd.

Corporate Environment Division







## 1. About Ricoh Group

- 2. Ricoh Environmental Management
- 3. Ricoh Green Purchasing



## Ricoh Group



### **General Information**

- 1. Solutions Provider including manufacturing & marketing office equipments, founded in 1936.
- 2. FY2005 Consolidated Data

- Net Sales: ¥ 1,915 Billion

(US\$ 16.4 Billion)

- Net Income: ¥ 97 Billion

(US\$ 829 Million)

- Number of Employees: 76,150

- Number of group companies : 319

### **Main Products**

Networking Multi- Function Products (MFP)

Aficio

NetworkingPrinters



- NetworkingScanners
- Digital Duplicators
- Parts & Components

·Media





Cameras



**US\$=Japanese Yen 105** 



## **Ricoh Group Brands**



Ricoh Group markets office equipments under 6 group brands to our customers worldwide.





## **Ricoh Global Network**



## (Marketing and Other Operations)





■ Ricoh Company, Ltd. (Ricoh Group & Japanese Operation Headquarters)

Shanghai





■ Ricoh Corporation in NJ, USA (America's Regional Headquarters)

■ Ricoh (China) Co., Ltd.

(China Headquarters)







## Ricoh Global Network



## (Major R&D and Manufacturing Facilities)

■ Ricoh Electronics, Inc. in CA & GA, and Mexico



■ Ricoh UK Products Ltd.



■ Shanghai Ricoh Facsimile Co., Ltd.



**■**Ricoh Gotemba Plant



■Ricoh Innovations, Inc.



■Ricoh Asia Industry S.Z. Ltd.
■Ricoh Industry France S.A.



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■ Ricoh Research and Development Center



## Ricon India

### **Overview**

#### **Our Business**

Providers of World Class Document Management Hardware and Software Solutions from Ricoh.



- Incorporated as a joint venture with RPG Group (RPG Ricoh) in the year 1993.
- Reincorporated as Ricoh India (May 1998).
- Merged with Gestetner India in July 2005 to be able to offer to its customers newer value in terms of product portfolio and national service support.
- •Share Capital Ricoh : 74%, Public : 26%
- Turnover Rs. 1684.4 Million (Year Ended March 2006)
- Employee Strength -Over 750 employees Nationwide





www.ricoh.co.in

### Sales & Service Network

#### Sales

15 Branch offices214 Authorised dealers

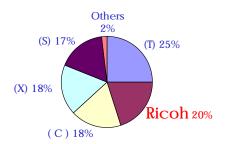
#### Service

300 Company Service Engineers 300 Dealer Service Engineers.

### **Product Lineup**

- •Colour & B/W Multifunction Products , 15ppm to 135ppm
- CopyPrinters.
- Colour Laser Printer
- Wide Format Multifunction
- Stencil Duplicator

#### **Market Share**



Source: IDC 05-06 for A3 Digital Copier/ MFP's.









## **World Class Document Management solutions**





## Ricoh's Corporate & Management Philosophy

### **Corporate Philosophy**

< The Sprits of Three Loves >

Love your neighbor Love your country Love your work

## **Management Philosophy**

**Our Purpose** 

To constantly **create new value** for the world at the interface of people and information

**Our Goal** 

To be a good global citizen with reliability and appeal

**Our Principles** 

To think as an entrepreneur

To put ourselves in the other person's place

To find personal value in our work

Refer to **P74** of 2005 Ricoh Group Sustainability Report.





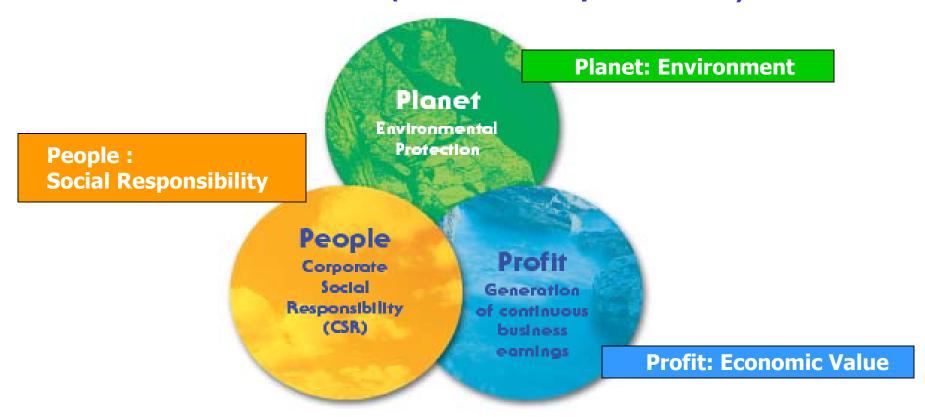
- 1. About Ricoh Group
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## **Sustainable State**



## < 3 P's Balance (Planet / People / Profit) >



### "Balanced state to maintain a level of biodiversity"

- "To maintain a level" means that the living world is balanced.
- "Balanced state" means to consume resource and energy in the earth within a renewable level.





## Message from Mr. Sakurai, CEO of Ricoh

## Working toward the World's Best Sustainable Environmental Management!

To fulfill its <u>mission</u> as a <u>global citizen</u>, the Ricoh Group has taken it upon itself to contribute to <u>the</u> <u>development of a sustainable society</u> by promoting <u>global environmental conservation</u>, <u>while generating financial profit.</u>

- 1. Conserving the global environment as our mission
- 2. Continuous environmental conservation activities by all employees
- 3. The development of <u>environmental technologies</u>

# Three Steps toward Sustainable Environmental Management



**Driven by others** 

Conservation

Sustainable Management

Passive Stage

**Countermeasures**Countermeasures with regulations or other external pressure

Proactive Stage

Conservation>
Takes voluntary approaches with the sense of responsibility and mission of a global citizen

< Environmental

Responsible Stage

**Environmental Management>**Shows results of its environmental conservation activities while making profit

Consider environmental conservation and economic benefits at the same time

Pursue environmental management that produces higher environmental & economic benefit together

Refer to Page 16 of Ricoh Group Sustainability Report 2006.



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## Ricoh Green Purchasing



### in supply chain of the products.

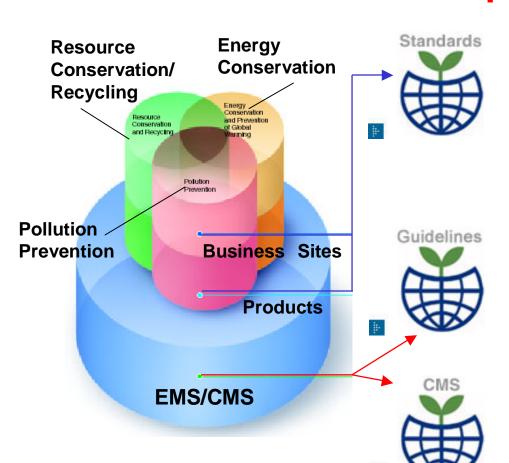
Both suppliers and customers are Ricoh business partners for environmental conservation, while generating mutual financial benefits

1. Green Procurement of parts and components from 1. Suppliers **Suppliers** to Ricoh manufacturing sites for the products of Parts 2. Green Purchasing 2. Suppliers of of business equipments & stationary office equipment Ricoh from **Suppliers** to Ricoh business sites & stationary for internal use 3. Customers 3. Green Marketing of Ricoh office of Ricoh products & service to equipment customers to promote their green purchasing

# Our earth.

## 1. Green Procurement

# of parts & components from Supplier Partners to manufacture Ricoh products



### 1. Ricoh Green Procurement Standards

This is to explain Ricoh standards for the procurement of materials and parts used in products. The materials and parts to be delivered to Ricoh Group companies are procured in compliance with these standards.

## 2. Environmental Management System (EMS)

It is one of requirements for our suppliers to establish the Environmental Management System (EMS).

## 3. Chemical Substance Management System (CMS)

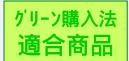
Refer to P31 of 2005 Ricoh Group Sustainability Report

http://www.ricoh.com/environment/guideline/index.html



## 2. Green Purchasing

# of business equipments & stationary from Suppliers to Ricoh business sites for internal use



# Ricoh Group Companies in Japan can only purchase products\* in compliance with "Law on promoting Green Purchase".

\* Products, such as Paper, Stationary, Office Furniture, Office Equipments, Consumer Electronics, Lighting, Working Cloths, etc., are listed in the DB for all Ricoh group companies in Japan to place an order.

### Law on Promoting Green Purchase from Ministry of the Environment (Japan):

has been effective since 2000, enforcing government & national organizations to purchase only the products in compliance with this law and in the GPN DB. The local government is requested, & **the private sector is recommended** to do so. http://www.env.go.jp/en/lar/green/index.html

Specifications and requirements are basically reviewed every year.

### GPN (Green Purchasing Network) for Japan: http://www.gpn.jp/English/index.html

The Green Purchasing Network (GPN) was established in February 1996 to promote green purchasing among consumers, businesses and governmental organizations in Japan. As of April 2004, it has about 2,800 member organizations, including corporations, local governments, consumer groups, environmental NGOs, and cooperative associations. GPN promotes the ideas and practices of green purchasing by holding seminars and exhibitions throughout the country, draws up purchasing guidelines for each category of products and services, publishes environmental Data Base on products, surveys the status quo, and awards commendations to organizations that have shown remarkable performance in implementing green purchasing.

IGPN (International Green Purchasing Network): http://www.gpn.jp/igpn/index.html

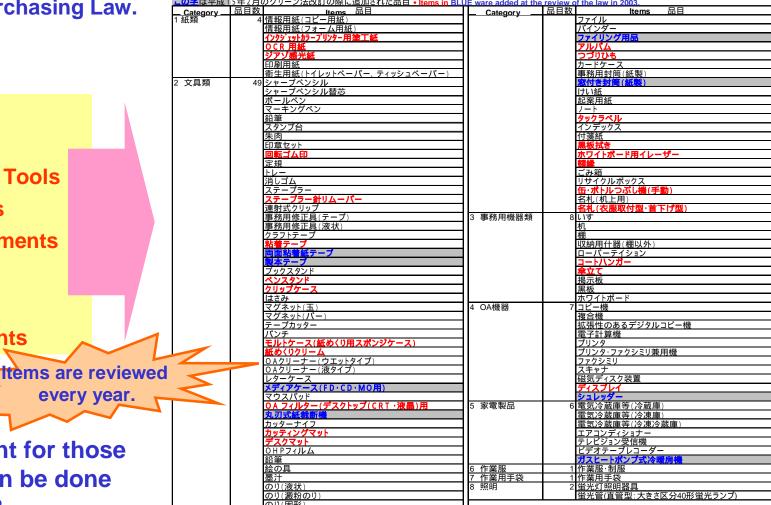
### Accepted Items for Green Purchasing as Ricoh Group in Japan



**Objective Goods: 8 categories below** All items are in compliance with Japanese Green Purchasing Law.

- 1 グリーン購買における実績報告の対象品目について下記のとおりとし、判断基準に合致したものをグリーン購買品とする。
- 2 なお、グリーン購買にあたって、配慮事項を確認し、環境保全に一層努めるものとする。
- 3 ニュースタッフ事務用品電子発注システムの品目リストにおける「eco」マークは、判断基準を満たすものとする。
- 4 この品目及び判断基準等は、毎年度見直すものとする。
- 5 対象品目について、「特定品目」を紙類と文具類とし、重点的にグリーン購買を推進する。

この字は平成14年2月のグリーン法改訂の際に追加された品目 • Items in RED were added at the review of the law in 2002.



- 1. Paper
- 2. Stationary
- 3. Office Furniture & Tools
- 4. Office Equipments
- **5. Electronics Equipments**
- 6. Working Uniform
- 7. Working Gloves
- 8. Lighting Equipments

An order placement for those accepted items can be done from corporate DB.

every year.

Other items purchased separately can not be accepted in corporate account.

注1)この品目及び判断基準等は、2001年2月環境省が策定した「環境物品等の調達の推進に関する基本方針」を参考に作成。

注2)グリーン購入ネットワークのグリーン購入法特定調達物品情報提供システムに具体的な商品例が掲載(http://gpn2.wnn.or.jp/law/を参照)。

出典:資材統括C調達企画G





## 3. Green Marketing

## of Ricoh Products and Service to the customers

Research & **Development**  **Green Products Design with Green Technologies:** 

Less Material/Energy/Chemical, More Functions/Recycled Parts & Material, Easy to use/service/recycle, Longer Yield, etc.

**Product Design** 

**Green Procurement engaging Parts Suppliers:** 

**Parts Supplier** 

**Production** 

**Transportation Partner** 

**Green Manufacturing** 

QMS:ISO9001 and EMS:ISO14001 with and Zero Waste to Landfill (everything recycled)

**Product Service** 

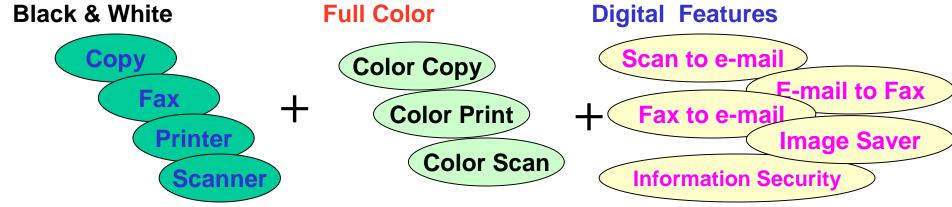
**Recycle Partners** 

**Green Marketing engaging customers** 

to let them save without sacrifices = Awareness of green products to save environmental impact and money while improving productivities, ease of use, and securities.



## 3-1. Sustainable Multi-Functions Products



- Saving Resources : Environment
  - Input material is much less in 1 rather than 7.
  - Paper usage is redacted because of Duplex and Group printing.
- Saving Energy to manufacture & to operate : Env.
- Saving office space: Cost
- Saving product initial cost: 1<7 separate units :Cost</li>
- Improve productivity & efficiency : People
  - Copy/Distribute → Distribute and print when needed
- Convenient : People

4 + 3 + 4 = 1

Check Fax message like an e-mail





**Sustainable Business Model** 

## 3-2. World's First "Copier of the Future" Award Winner





International Energy Agency (IEA)

Demand–Side Management (DSM) Program

IEA DSM Award of Excellence, Copier of the Future

Awarded by IEA on November 1999 to Ricoh.



< Key Program Requirements as "the Copier of the Future" >

For "More Energy and Cost Saving", while improving ease of use, the key word was "Quick Recovery Time".

- 1 minute, rather then 15 minutes of Energy Star to energy saver mode.
- Less than 10W, rather than (3.85 x ppm + 5)W = 140W for 35 ppm
- Less than 10 seconds as recovery time, rather than 30 seconds
- New products with the above specifications should be available no later than Sept., 2001

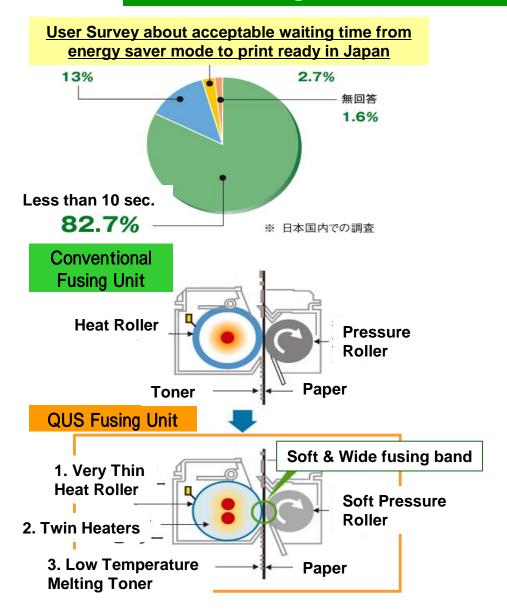


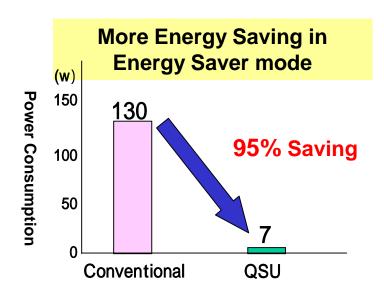
Ricoh AF1035/1045 was launched in Feb., 2001 with new QSU\* technologies.

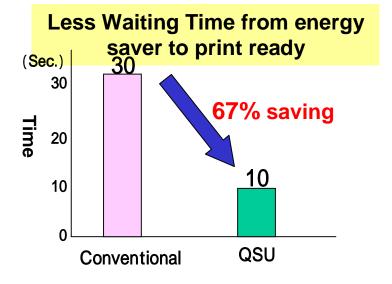


# Ricoh AF1035/1045 with "Copier of the Future" award winning QSU technologies has been available since Feb., 2001.











Ricoh was recognized by the Climate Group\* as a Green Technology Innovator, because of QSU and other green technologies to help cut carbon emissions, in December, 2005 at COP11 Meeting in Montreal, Canada. Detail was announced in Business Week\*\* as shown in the below;

- \* http://www.theclimategroup.org/
- \*\* <a href="http://businessweek.com/magazine/toc/05\_50/B39630550carbon.htm">http://businessweek.com/magazine/toc/05\_50/B39630550carbon.htm</a>

## BusinessWeek online

#### **BATTLING CLIMATE CHANGE**

# #4 Ricoh for a Nifty Copier

Many photocopiers have an "energy-saver" mode, but it often doesn't kick in because of long warm-up times. With the energy-thrifty Japanese office market in mind, Ricoh developed the Hybrid QSU copier. It uses special toner and heaters to trim the warm-up period to just 10 seconds. Ricoh's next advance is a "rewritable paper printer." It can erase existing photocopied images up to 200 times, enabling customers to cut way back on paper consumption.

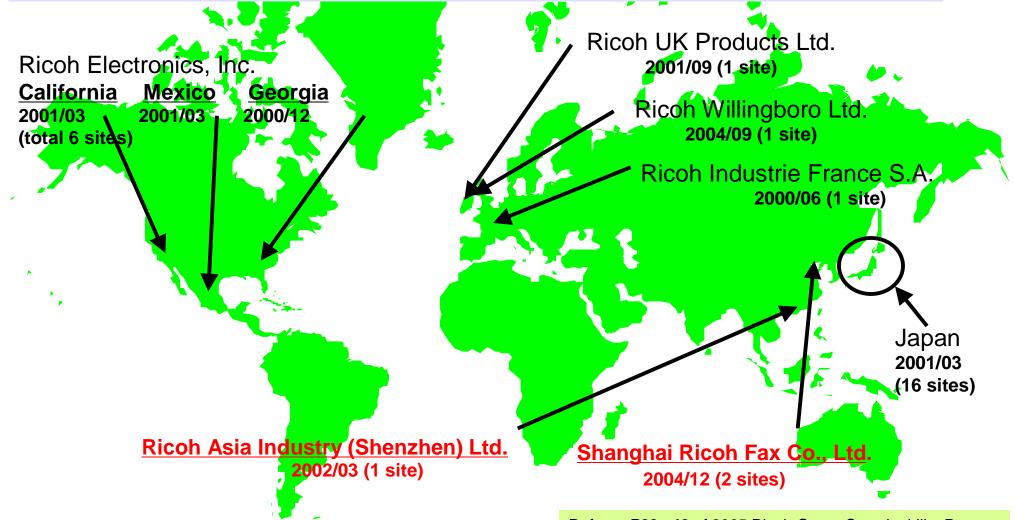


#1:Toyota for Automotive Synergy (hybrid cars), #2:GE for Power Generation Systems, #3:Intel Power Management CPU, #4 Ricoh for a Nifty Copier, #5 Siemens for Improved Motors, Turbines, and Energy Systems

## 4. Zero Waste to Landfill all over the world



Including all of 28 world manufacturing sites in the below, 293 major sites have been in Zero Waste to landfill, as of October, 2005



Refer to **P39 –40** of 2005 Ricoh Group Sustainability Report.

# **Summary**



It should be possible to promote global environmental conservation, while generating both environmental and financial profit, or while executing the mission in better manner as its organization.

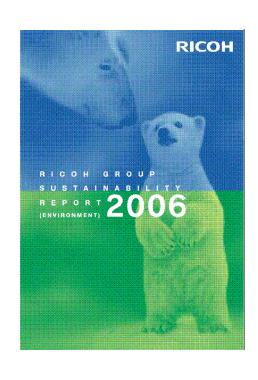
- 1. Strong leadership by top management and participation of all employees for the key for success of sustainable environmental management, including Green Procurement, Green Purchasing
- 2. Then, while achieving high environmental conservation, it should be possible to get the better cost and productivity efficiency.
- 3. High target to be set & incentive programs, including presentation to others, awards, bonus, promotion, etc.
- 4. Obtainment of reliance from society/partner/customers by disclosing environmental information





## Think globally, and act locally....

For our earth, & for our tomorrow







For further information, please refer to Ricoh Group Sustainability
Report in 2006,
In Japanese, English, and Chinese\*
or, visit our home page

http://www.ricoh.com/environment/index.html





Thank you for listening.